

CHRISTMAS & NEW YEAR OPENING HOURS

**Please note that the Citizens Advice office will be closed
from 4:30pm on Friday 22nd December
until 10:00am on Tuesday 2nd January 2024**

For emergencies during this period – please see the following:

Homeless/Housing Emergency:

- Gloucester Housing Advice – 01452 396396
- Cheltenham Housing Advice - 0800 408 0000
- If you have nowhere to go tonight or you find yourself homeless contact the duty team on 01452 614194.

Food Vouchers:

- Trussell trust - 0808 208 2138 (open Monday to Friday, 9am-5pm)

Domestic Violence:

- Domestic Violence Helpline – 0808 2000 247

New Universal Credit Claims:

- Help to claim – 0800 144 8 444

Debt:

- National debt line: 0808 808 4000

Urgent Health Issues:

- NHS Information Service - 111 (help to find emergency doctors, dentists, pharmacies etc)

Police/Ambulance/Fire Service (emergencies)

- 999

Police - to report a non-urgent crime

- 101

Samaritans

- 116 123 - this number is free to call